

TownVoice

Time to Make Winter Weather Preparations

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MAYOR

EDDIE DINGLER
WARD I COMMISSIONER

THURMAN HOUSTON
WARD II COMMISSIONER,
MAYOR PRO TEM

DANNY BEAVER
WARD III COMMISSIONER

LISA QUALLS
WARD IV COMMISSIONER

DAVID COBLE
AT-LARGE COMMISSIONER

BOBBY COMPTON
AT-LARGE COMMISSIONER

TOWN OFFICIALS

N. ERSKINE SMITH JR.
TOWN MANAGER

STEPHEN P. GAMBILL
TOWN ATTORNEY

JANET POPE
TOWN CLERK

January begins the winter weather season for North Carolina, and for the next several months winter weather preparations should be made. Knowing how to prepare before, what to do during, and how to recover after winter weather is a critical part of being prepared. One major concern of winter weather is when snow, sleet or ice knocks out power. This type of weather can affect multiple services to your home or business.

One area drastically affected by winter weather is roadways. Roads can go from dry and smooth to wet and slick in a matter of minutes. If possible, avoid driving in winter weather conditions. If you must drive, there are a few safety precautions to follow to stay safe:

- 1) **Check** the tread and traction on the tires of your vehicle. If your vehicle needs new tires, now is the time to replace them.
- 2) **Avoid** breaking or accelerating in a turn. It's best to break before the turn, coast through the turn and then accelerate after the turn.
- 3) **Don't** use the cruise control on your vehicle in snowy or icy conditions. This allows you to always maintain control of your vehicle's acceleration and deceleration.

It is also a good idea to have a winter safety preparedness kit. With conditions able to change quickly, have one kit in your vehicle and one at home, if possible. The materials included can be helpful either at home or on the road. A winter safety preparedness kit could make a huge difference in an emergency situation.



Items to include in the kit:

- *Small first aid kit
- *Warm blanket
- *Working flashlight & extra batteries
- *Ice-scraper or shovel
- *Warm hat & gloves
- *Necessary medications
- *Bottled water & protein bars
- *Box of matches
- *Basic tools such as hammer and wrench

Winter weather can sometimes happen with little warning. It is important to plan ahead. For more information about winter weather preparations, call Mooresville Fire-Rescue at 704-664-1338.



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Let the Resolutions Begin



DEPARTMENT PHONE NUMBERS

BUSINESS OFFICE
704-663-3800

CHARLES MACK CITIZEN
CENTER
704-662-3334

CULTURAL & RECREATION
SERVICES
704-663-1026

EMPLOYMENT/HUMAN
RESOURCES
704-799-4070

FIRE (NON-EMERGENCY)
704-664-1338

GOLF COURSE
704-663-2539

LIBRARY
704-664-2927

PLANNING
704-662-7040

POLICE (NON-EMERGENCY)
704-664-3311

SANITATION
704-664-4278

SELMA BURKE CENTER
704-799-4035

TALBERT RECREATION
CENTER
704-799-4281

WAR MEMORIAL CENTER
704-663-2670

WATER
704-663-3800

WINNIE HOOPER CENTER
704-663-0033

ZONING
704-662-7040

Happy New Year 2016! It's time for the annual New Year resolutions. I have made a few over the years, keeping some while others are more challenging. I promise not to overeat, to exercise more, and not work on business at home.

I have plenty of projects, initiatives and overall resolutions for the Town, as well. My first is for the Town Board will begin a process in January to restructure and revise the Town's strategic plan. The process will include meetings with key community leaders and partners, employees and citizens.

This will provide feedback, and we hope to find out what things we do well, what things need improvement, as well as on what areas we should focus. The new strategic plan, along with our capital improvement plan, should enable staff to develop a budget that addresses the priorities of the Town Board and community.

I believe Town staff do a great job of reaching out and being involved in the community. For my second resolution, though, I want us to interact even more with residents. Our town has great participation in our Citizen, Police and Fire Academies. These are great opportunities for relationships to be built between residents and staff. I think there are other avenues we can use to build those relationships, and strengthen current ones.

There are opportunities such as festivals and community events. Staff already attends many of these events but my goal is to take the opportunity and expand it further. An example of this would be community meetings to discuss a new street, sidewalk or water/sewer improvement.

Meetings such as these are chances to put a face with a name, and can serve as forming relationships I talked about earlier. I encourage you to attend these open meetings, as well as our Town Board meetings, so you can meet our staff and they can meet you.

My last resolution involves the continued evaluation of your Town's government. We cannot operate like we did in 1987, 1997 or even 2007. Just think of the

evolution and impact of technology over this 30 year period. In Mooresville, we currently serve a population of over 35,000 residents.

Part of our job is to figure out how we will serve Mooresville when the population reaches 70,000 and higher. This evaluation will involve not only the services and programs the Town provide, but the equipment purchased, the facilities needed and employees needed. This resolution will be hard to maintain, but I believe our Town staff can do it.

It's hard to believe, but with the turning of the year the Town's fiscal year is half over. There are many things left to do on my list this year. These include filling the vacancy of Police Chief, continuing the implementation of the street and recreation bond projects, and preparing the 2017 budget.

Many programs and projects are currently underway or will be starting soon. To stay informed on these projects, follow the Town on Facebook, Twitter or on our website, where updates will be posted. You may be asking will these many resolutions last through 2016? Well, I hope the resolutions for both myself and the Town are kept!

N. Erskine Smith, Jr., ICMA-CM, AICP
Town Manager

Reader Mail

Please send any questions or suggestions for a future issue to the address below:

Town Voice
c/o Public Information Office
P.O. Box 878
Mooresville, NC 28115
comments@ci.mooresville.nc.us

Social Media & Emergencies

With the growing popularity of social media, it has become trendy to post anything and everything to Facebook, Instagram, Twitter or one of the many others. The Town has seen a significant number of urgent messages sent to our social media pages. Here is one example:

“About 5 minutes ago I heard shots fired in the neighborhood. 8 to 10 shots. 1, then a short delay, then the rest. Definitely gun shots.”

In a situation such as this, do not send a message to one of the Town’s social media sites. While these sites are monitored, they are not intended to be a form of emergency contact. If the situation is an emergency, call 9-1-1.

Year-Round Programs Available @ MPD

Police Explorer Program

The Mooresville Police Department offers several community programs for interested residents. The Police Explorer Program is an enjoyable way for students to learn about the field of law enforcement. Open to young men and women ages 14-21 years of age, the program offers hands-on activities that promote positive growth and development in youth.

Interested applicants must be of good character and maintain good grades in school. Explorers learn about criminal laws, court procedures, police patrol techniques, and organizational skills. They also participate in ride-along activities and other community events.

Rape Aggression Defense (RAD) Training

The Police Department offers RAD training for women in our community at no charge. RAD is a self-defense course designed to teach women basic defense options in the event of an attack. The program provides great information and an opportunity to practice basic skills in a controlled environment. The course accommodates women, 14 years of age or older, and is taught by certified instructors with various background and training specialties from the Mooresville Police Department.

For more information on these programs or others offered by the Mooresville Police Department, call 704-664-3311.

News in Brief

Music on Main - January 2 On Saturday, January 2 the Town of Mooresville’s Music on Main Indoor Series will bring Majesty Rose to the stage. Originally from Goldsboro, Rose was a finalist on season 13 of American Idol, and entertains audiences of all ages with her youthful sound and energy.



This concert will be held at the Joe V. Knox Auditorium of the Charles Mack Citizen Center. The concert begins at 6:30 p.m. Seating is \$20 for general admission and \$40 for V.I.P. meet & greet passes. Seating may be secured by registering online at www.MooresvilleRecreation.org, calling 704-663-7026, or at the Recreation Administrative Office at 418 Carpenter Avenue.

Holiday Schedule Town offices & facilities will be closed for the New Year’s Day holiday on Friday, January 1. There will be no disruption for residential sanitation and recycling customers.

Also, Town offices & facilities will be closed for the Martin Luther King Jr. holiday on Monday, January 18. Sanitation and recycling services will be delayed one day for all residential customers that week.

MLK Unity Celebration – January 18 The Town of Mooresville, in partnership with the Mooresville Graded School District and other community groups, will be hosting a Martin Luther King Jr. Unity Celebration on Monday, January 18. The event begins with a unity march at 8:00 a.m. from Mooresville Town Hall to The Charles Mack Citizen Center, followed by a breakfast and program at 8:30 a.m. The event will include keynote speaker actress Karen Abercrombie, who recently played a role in the movie War Room. For more information, contact Tanae McLean at tmclean@mgsd.k12.nc.us or 704-658-2530.

Sanitation Reminder – Bag Your Trash The Town’s Sanitation Department reminds residents to place all trash into bags before placing it in your rollout container. Loose trash and debris can cause damage to the trucks and result in high maintenance costs.

For more information, call the Sanitation Department at 704-664-4278.

Inclement Weather It’s the time of year when weather can bring snow and ice to our area. Town crews provide snow removal on Town-maintained streets. Main roads are cleared first, with side streets and subdivisions being cleared after main roads are open.

MI-Connection's New Service

MI-Connection Communications plans to offer a Whole Home DVR (digital video recorder) service beginning in January. The new Whole Home DVR will have a Tera-byte of storage, which is about double that of the current DVR.

The new Whole Home DVR, called Moxy, will give customers the ability to record up to six programs at once and watch on any TV that's connected to a home network. There will also be a streaming device for viewing content on various devices.

Along with the increased storage, recording options and a streaming device, Moxy will have an interactive and intuitive interface. The new guide

will search by genre, title, actors, keywords, etc, and it will also give the viewer an option to watch by platform.

Pricing for Whole Home DVR is not yet available. For more information, such as launch dates and pricing, call MI-Connection at 704-660-3840.



- JANUARY 1**
NEW YEARS DAY HOLIDAY
TOWN OFFICES CLOSED
- JANUARY 2**
MUSIC ON MAIN
CMCC @ 6:30 P.M.
- JANUARY 4**
BOARD OF COMMISSIONERS
TOWN HALL @ 6 P.M.
- JANUARY 14**
PLANNING BOARD
TOWN HALL @ 6 P.M.
- JANUARY 18**
MARTIN LUTHER KING JR
HOLIDAY
TOWN OFFICES CLOSED
- JANUARY 19**
BOARD OF COMMISSIONERS
TOWN HALL @ 6 P.M.
- JANUARY 20**
WATER BILLS DUE

Utility Billing

Beginning January 1, 2016 the Town will begin a new policy for the collection of utility payments from residents. With this change, bills are now due the 20th of each month, instead of the 10th of each month. Bills will still be mailed on the first day of each month.

Bills not paid by the 25th day of the month will still be assessed a 5% penalty added to the bill. Any bill not paid by the 11th day of the following month will have the service disconnected. The Town will conduct all disconnections for unpaid bills during the 11th – 18th day of each month.

For more information, call 704-663-3800.

Children's Theatre

Join the Mooresville Community Children's Theatre cast of **The Princess & The Magic Pea** on Saturday, January 30 for the *Princess & Prince Tea Party* at The Charles Mack Citizen Center. Guests have two opportunities to attend, either 1:00 p.m. or 4:00 p.m., and tickets are \$8 per person. This event is for all ages, and dress up is encouraged.

Performances of **The Princess & The Magic Pea** will be held two consecutive weekends, February 5 - 7 and 11 - 14, at 3 p.m. and 7 p.m. Tickets are \$15 for adults, \$12 for seniors and \$10 for students age 18 and under.

For more information about the children's theatre, visit MooresvilleChildrensTheatre.org.

